

TENANT KNOW YOUR RIGHTS WORKSHOP EVALUATION

2022-2023

RIGHTS AWARENESS GOALS FOR WORKSHOP PARTICIPANTS

The primary aim of Know Your Rights Educational Workshops was for participants to learn the following:

- The legal limitations on rent increases for most market-rate properties rented by low-income tenants is 10 percent.
- The first step a landlord must take to end a tenancy, or evict a tenant, is to provide a properly executed, written notice.
- A landlord cannot change the locks on a unit even if a tenant has been legally evicted.
- Tenants should respond to eviction notices in 5 days or less.
- Landlords always need a reason to evict a tenant, such as the tenant violated their rental agreement, the landlord intends to sell the property, etc.
- If a property owner does not respond to a request for a repair, it is best to document the problem and put the request in writing.
- Organizations that can help tenants in case of an eviction include the Community Law Project, San Diego Volunteer Lawyers Program, Legal Aid Society of San Diego, or Alliance of Californians for Community Empowerment.

RIGHTS AWARENESS GAINS



To measure the workshop's effect on the participants' knowledge of rights and resources, participants answered knowledge questions in surveys conducted before and after workshops.

+1.29 higher rating on post-survey for all knowledge questions

The increase in knowledge score suggests workshops increased participants' awareness of rights and resources.

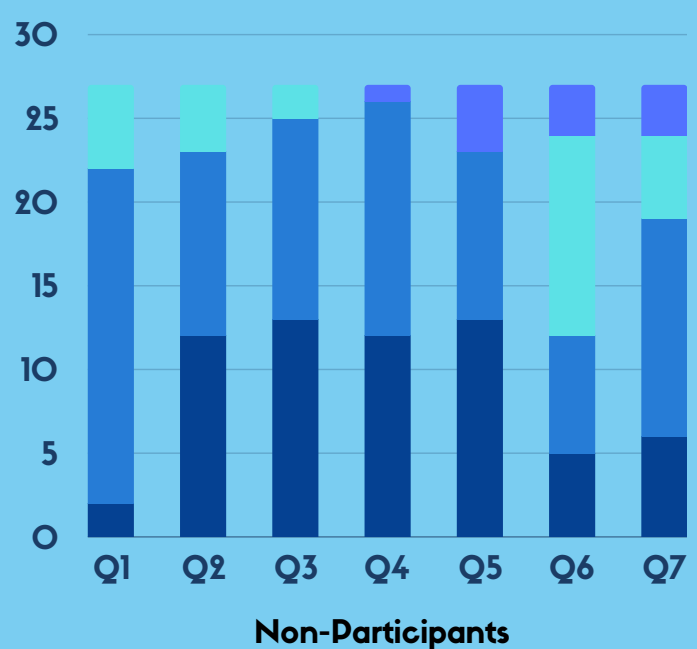
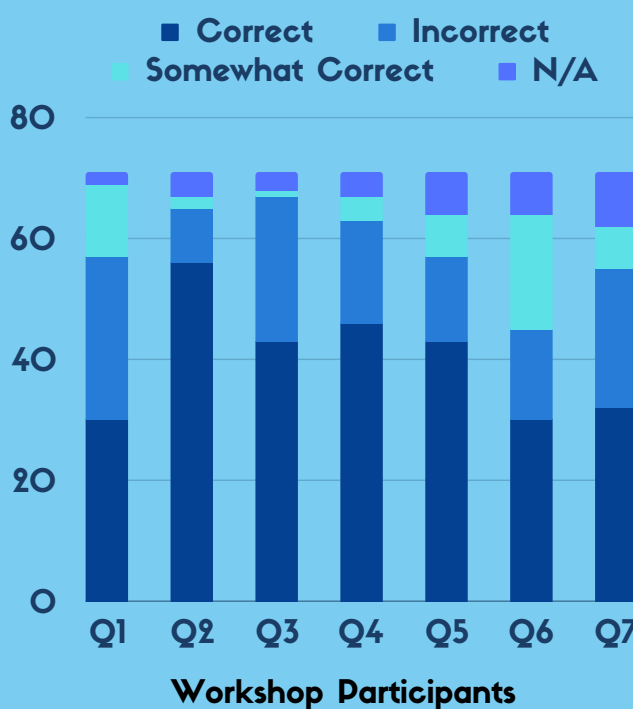
LEARNING OUTCOMES FOR WORKSHOP PARTICIPANTS VS. NON-PARTICIPANTS

During in-depth interviews, tenants who attended workshops were more likely to know the correct answers to questions about tenants rights, when compared to tenants who had not attended.

Average rate of answering knowledge questions correctly:

56.33% for participants

39.13% for nonparticipants



TENANT FEEDBACK ON WORKSHOPS

Nearly all participants described the workshops as insightful and informative for understanding their general rights as tenants:

“The majority of the information was very useful...I was very excited to see how she explained this system, also all the ways we can suffer, how someone can abuse our trust...I thought that anything could put me in the street. That’s what I thought about a lot of things, but once I learned about my responsibilities, I felt lighter.”

“For me, I feel that it is something where you learn a lot when you take it. Once you take that workshop, your way of looking at things as a renter changes completely.”

A few participants and staff reported that the workshops could not always address uniquely specific circumstances or issues. The workshop format was not ideal for addressing specific tenant needs as it was created for general educational purposes rather than to provide legal advice.

Ability to identify resources that could help them if threatened with eviction or other housing problems:

46.6%
of workshop participants

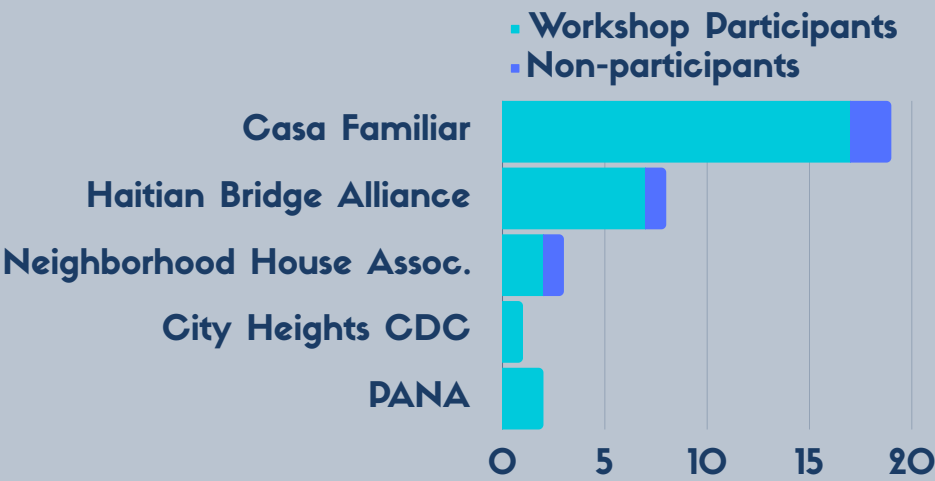
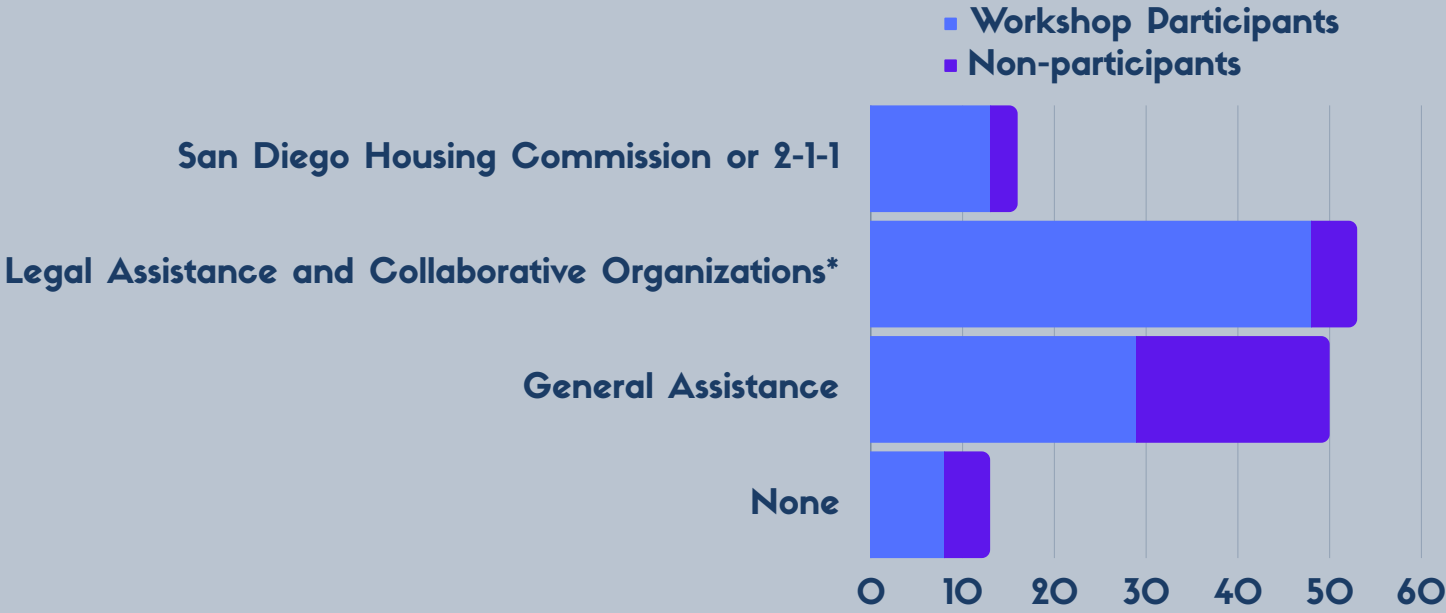
22.2%
of non-participants

RESOURCE AWARENESS

Workshop participants were more likely to reference legal assistance resources rather than general assistance resources.

Workshop participants were more likely to be able to name resources that provide legal aid to tenants than non-participants.

BREAKDOWN OF TOP-NAMED RESOURCES



*Breakdown of top-named community organizations that participated in EPP KYR Workshop recruitment